

disguise OmniCal wireless kit advisory

Summary:

Potential signal drop from wireless OmniCal kits.

Affected devices:

This applies only to the wireless version of the OmniCal kit, not the wired version.

Background:

We have a couple of reports from the field of the license server dropping its connection while in an idle state (not when in use or during calibration). A working theory is looking at a potential heating issue on the license server, though we are continuing to test and have not seen direct evidence of this occurring.

Advice:



Continue to power the kit when in use, but avoid, where possible, continuous power, overnight charging or any unattended use due to a potential fire risk. If the kit is to be powered while not in use, please ensure that the Licence Server is disconnected from the router as shown in the image below.

